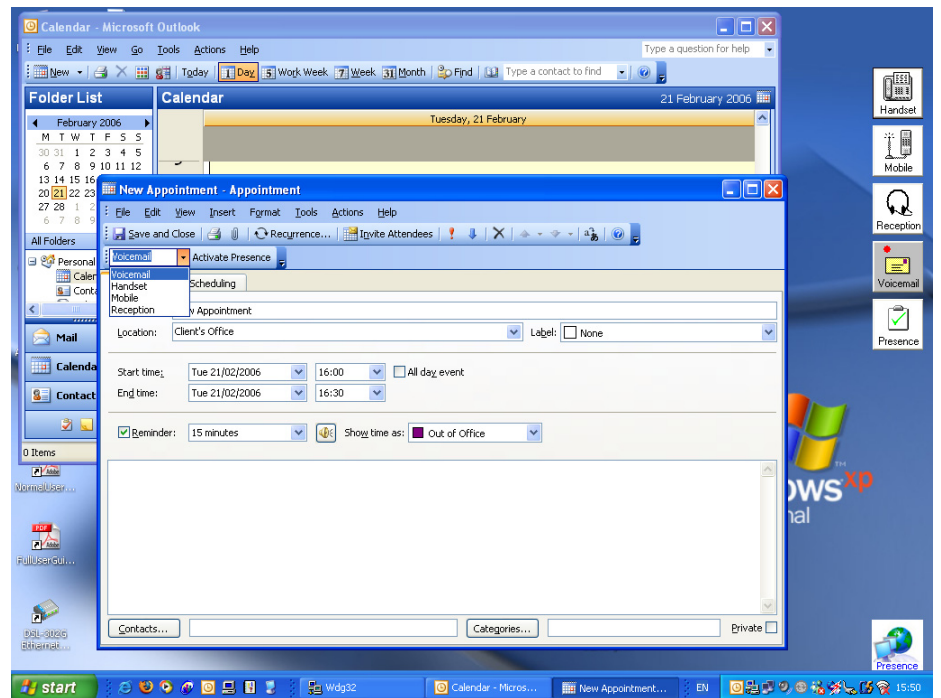


Presence®

Desktop buttons and calendar integration provide simple call handling for your office phone and for setting your current and future availability status.



Key Benefits

- single point of control for all call handling
- single point of control for setting / notifying other users of your current and future availability status
- service rollout is simple

Call Handling

Use the Presence® desktop buttons to provide presence-based call handling for your office phone, as well as to update your current and future availability status. Callers will be routed to the destination you have selected which can include your own handset, your voicemail, another number offnet (for example, your mobile number), the receptionist or operator console, or another extension within your office. Your mailbox greeting is automatically adjusted to match your appointment description and times, for example “*John Smith is in a meeting / out of the office / busy until 3:00pm. Please leave a detailed message after the tone, or press zero to return to the operator.*”

Presence Visibility

Use the desktop settings button to construct appointment details including call handling, reason (in a meeting, out of office, busy, etc), and start / finish appointment times. Use the Presence® COM add-in within the calendar function of Microsoft Outlook or Lotus Notes 5.0+ to provide presence-based call handling for your office phone, as well as to update your current and future availability status. Callers will be routed to the destination you have selected in your appointment when you activated Presence®.

Simplicity

Presence® is designed with simplicity and scalability in mind. It is loaded once onto each user's desktop or laptop and communicates via XML with the voicemail server over your office network.

Available from:

VoiceNet asiapacific Pty Ltd
Suite 45, Level 2
MVB, 90 Mona Vale Road
Mona Vale, NSW, 2103
Australia

www.voicenet.com.au

T: +61 2 9997 7233

F: +61 2 9997 7244

E: sales@voicenet.net.au